NORTH WEST FAMILY ENGAGEMENT OFFICER ADVERT

August 2026

WHO WE ARE

We are Zarach, the children's bed charity, and we're on a mission to end child bed poverty, helping children get a good night's sleep, and the chance to thrive at school.

In our nearly eight years as a registered charity, we've captured the hearts and attention of many individuals, community groups, businesses and funders who want to support us on our mission. We've also been given an incredible media platform from which we have raised awareness of child bed poverty at local, regional and national levels. This support and awareness has seen us deliver over 18,000 bed bundles to children to date!

WHO WE ARE LOOKING FOR

As we continue to grow our service across the North West, we are looking to recruit a Family Engagement Officer to join our newly established

North West team. This role offers a unique opportunity to play a key part in the growth and development of our vital service, particularly in the Merseyside area. The role is currently being offered at 21 hours per week (0.6 FTE) but has the potential to increase to full time with further development.

As our ideal candidate you will be based in the Merseyside area or within commuting distance, but be happy to travel in and around the wider North West area. You will be able to travel regularly to meet with the team and to conduct home visits across the region. You will also need to be able to attend our Leeds Warehouse or other areas when required.

You will be someone who has good experience of the broad range of day-to-day case management, working with external partners, volunteer support, and administrative activities that working in a dynamic charity brings, and someone who enjoys the busyness and variety of this.

Alongside your family support and engagement-related skills and experience, we'll be looking to see that you have a genuine care for our

mission and, as such, are self-motivated to do a great job and be a values-led member of our team.

Ideally, you'll have experience of working with vulnerable families and managing volunteers in the charity sector, due to some of the specialties that come with this, such as safeguarding and partnership working. But charity experience is not essential if you can demonstrate an appetite and track record for continual learning and development across your working life to date.

WHAT WE OFFER

- Starting at £15,600 with progression up to £18,000 p/a (£26,000 to £30,000 FTE)
- 21 hours (0.6 FTE) worked across 3 or 4 days
- 28 days annual leave, plus bank holidays (pro rated for part time work)
- Healthcare Cash Plan
- Quarterly Staff Recognition Award
- A great working environment! One of our colleagues described us as- *"Zarach is a wonderful place to work with the mission at the core of all that we do"*

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The Children's Bed Charity

TO APPLY

To decide if you'd like to bring your skills and experience to bear in the pursuit of our mission, please have a look at the job description, our website and the coverage of us across social media.

To apply, please send us your CV and a covering letter, of no more than three sides of A4 (font size 12). In your covering letter please focus on why Zarach is the place for you and also on your most directly relevant experience.

Please send your CV and letter to recruitment@zarach.org by no later than **Sunday, 30th August 2026**.

Interviews are scheduled to take place on **Tuesday, 8th September 2026**.

We will be holding interviews in **Liverpool**.